

WARRANTY

We are committed to enhancing the total value proposition and the lowest total cost of ownership with a robust warranty that will cover all your product for the duration of the agreement. Coverage ranges from Standard warranties to 4 and 5-Year Protection Plan options via Safeware. Regardless of chosen warranty coverage, all service requests and repairs will be completed by certified Matrix technicians. Our promise of quality to you.

Standard warranty includes labor for the duration of each coverage as outlined in the charts below, up to a maximum of 3 years.

CARDIO

	PERFORMANCE SERIES			ENDURANCE SERIES			LIFESTYLE SERIES		
	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†
*Frame	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years
Drive Motor (Treadmills)	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	Lifetime	7 Years	7 Years	7 Years
Parts	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years
**Wear Items	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days

*Frame is defined as the welded metal base of the unit and does not include removable parts or coatings.

**Wear items include: Headphone Jack, USB port, Batteries, Straps. Please note: Protection Plan limits additional coverage beyond Standard, including a one-time battery replacement. See terms and conditions for details costs may apply. Limitations and exclusions apply. Please see terms and conditions for complete coverage details. Terms available upon request.

†Fitness Equipment Protection Plan provided by Safeware. Additional costs may apply. Limitations and exclusions apply. Please see Safeware terms and conditions for complete coverage details. Terms available upon request.

GROUP TRAINING

	CXC/CXM/CXP			VIRTUAL TRAINING CYCLE			S-DRIVE/S-FORCE		
	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†
*Frame	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years	7 Years
***Electronics	1 Year	4 Years	5 Years	3 Years	4 Years	5 Years	1 Year	4 Years	5 Years
Parts	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years
**Wear Items	90 Days	90 Days	90 Days	90 Days	90 Days	90 Days	6 Months (Harness System)	90 Days	90 Days

*Frame is defined as the welded metal base of the unit and does not include removable parts or coatings.

**Wear Items include Headphone Jack, USB Port, Batteries, Straps. Please note: Protection Plan provides for a one-time battery replacement within the terms of the plan (beyond Standard coverage).

***Electronics include Console, Generator, Console Cables, Battery.

†Fitness Equipment Protection Plan provided by Safeware. Additional costs may apply. Limitations and exclusions apply. Please see Safeware terms and conditions for complete coverage details. Terms available upon request.

WARRANTY *(CONT'D)*

GROUP TRAINING

	ROWER			CONNEXUS		
	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†
*Frame	7 Years	7 Years	7 Years	*Frame	10 Years	10 Years
***Electronics	1 Year	4 Years	5 Years	Parts	3 Years	5 Years
Parts	3 Years	4 Years	5 Years	Springs/Grips	1 Year	5 Years
**Wear Items	2 Years (Rope, Seat, Foot Support), 90 Days (Other)	2 Years (Rope, Seat, Foot Support), 90 Days (Other)	2 Years (Rope, Seat, Foot Support), 90 Days (Other)	Accessories	90 Days	90 Days

*Frame is defined as the welded metal base of the unit and does not include removable parts or coatings.

**Wear Items include Headphone Jack, USB Port, Batteries, Straps. Please note: Protection Plan provides for a one-time battery replacement within the terms of the plan (beyond Standard coverage).

***Electronics include Console, Generator, Console Cables, Battery.

†Fitness Equipment Protection Plan provided by Safeware. Additional costs may apply. Limitations and exclusions apply. Please see Safeware terms and conditions for complete coverage details. Terms available upon request.

ELECTRONICS

	MATRIX DIGITAL TV			INTELLIGENT TRAINING CONSOLE		
	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†
Parts	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years
Stands	Lifetime	Lifetime	Lifetime	-	-	-
**Wear Items	90 Days	90 Days	90 Days	-	-	-

**Wear Items include Headphone Jack, USB Port, Batteries. Please note: Protection Plan limits additional coverage beyond Standard, including a one-time battery replacement. See terms and conditions for details costs may apply. Limitations and exclusions apply. Please see terms and conditions for complete coverage details. Terms available upon request.

†Fitness Equipment Protection Plan provided by Safeware. Additional costs may apply. Limitations and exclusions apply. Please see Safeware terms and conditions for complete coverage details. Terms available upon request.

WARRANTY *[CONT'D]*

STRENGTH

	ULTRA / VERSA / AURA / GO/ MAGNUM / VARSITY			INTELLIGENT TRAINING CONSOLE		
	Standard	4-Year Protection Plan†	5-Year Protection Plan†	Standard	4-Year Protection Plan†	5-Year Protection Plan†
*Frame	10 Years	10 Years	10 Years	–	–	–
Weight Stacks	5 Years	4 Years	5 Years	–	–	–
Pulleys	5 Years	4 Years	5 Years	–	–	–
Pivot Bearings	5 Years	4 Years	5 Years	–	–	–
Parts & other items not specified	3 Years	4 Years	5 Years	3 Years	4 Years	5 Years
Upholstery/Cables/Springs/Grips	1 Year	4 Years	5 Years	–	–	–
Accessories	6 Months	6 Months	6 Months	–	–	–
Platforms: Outside Metal Rails	3 Years	4 Years	5 Years	–	–	–
Platforms: Wood and Rubber Inserts	1 Year	4 Years	5 Years	–	–	–

*Frame is defined as the welded metal base of the unit and does not include removable parts or coatings.

†Fitness Equipment Protection Plan provided by Safeware. Additional costs may apply. Limitations and exclusions apply. Please see Safeware terms and conditions for complete coverage details. Terms available upon request.

EXCLUSIVE REMEDY

The exclusive remedy for any of the above warranties shall be repair or replacement of defective Parts, or the supply of Labor to cure any defect, per the terms of the Commercial Warranty. All Labor shall be supplied by the local Matrix certified technician. The Product must be located within that service provider's service area. Labor will not be covered for products located outside service area.